What is MyCoyotePLAN? What will it do?

The Starfish Enterprise Success Platform, which CSN branded MyCoyotePLAN (Personal Learning and Advising Network), will serve as the student success and advising system for CSN. MyCoyotePLAN will facilitate meaningful engagement between students and the campus community by providing students with a comprehensive support network to help them achieve their academic goals. MyCoyotePLAN will replace the e-alert tool housed within MyCSN, as well as introducing additional features, such as online appointment calendaring and a communication networking system to connect students with their instructors, advisors, counselors, and other support offices.

What does it mean for CSN?

MyCoyotePLAN will change the way students plan, monitor, and accomplish their academic goals. It will also change the way advisors, counselors, faculty, and staff communicate with, guide, and support students along the way. MyCoyotePLAN will provide students with the ability to connect directly to tutors, advisors, counselors, athletic advisors, etc. The MyCoyotePLAN highlights academic advising as a critical component of student success and facilitates the way advisors, counselors, and students work together to develop meaningful educational plans.

How will MyCoyotePLAN relate to/interact with Canvas?

This new system will complement Canvas and MyCSN. It will be available to students, faculty, and staff through a single sign-on with Canvas.

What will I do in MyCoyotePLAN? MyCSN? Canvas?

MyCoyotePLAN

For advisors/counselors – Look up basic information about an advisee, communicate with students, see advising appointments, document student interactions and recommendations, and refer students to key resources

For course instructors – Enter progress reports, alert academic support services when a student needs help, and refer students to other campus support services

For service providers – Look up basic information about a student, refer students to key resources, assist students who have received referrals

For students – Make appointments, see tracking items, request assistance through the "raise your hand" feature, create a profile and intake form, see who is in your support network, and research support services

MyCSN

For advisors/counselors – See official student information (admissions and recently changed information, transfer credits etc.), look at a transcript, run a degree audit, run a what-if audit, and look at term course schedules

For course instructors – Access course roster and enter course grades

For service providers – See official student information (admissions and recently changed information, transfer credits, etc.), look at transcripts, run a degree audit, and look at term course schedules

For students – Pay your tuition and fees, register for classes, apply for graduation, request a transcript, and run a degree audit

Canvas
For course instructors – Post course materials and assignments, interact with students, and post grades
For students – Access Online Learning Orientation for students taking online courses, access course materials, submit assignments, communicate with instructor and classmates, and check grades

When will CSN begin using MyCoyotePLAN?

CSN is currently using MyCoyotePLAN in a phased approach to gather faculty and student feedback to enhance the system before rolling it out to the entire campus community. In spring 2017, BETA I phase faculty, students and staff were introduced to MyCoyotePLAN. Participating BETA I instructors raised tracking items (flags, kudos and referrals) on students. Students were allowed to "raise their hand" when they need to request help. At the end of the term BETA I faculty and student users completed separate surveys. Feedback from these surveys led to further system enhancements over the summer in preparation for the BETA II phase beginning in fall 2017. The college-wide pilot program incorporating all courses is scheduled for spring 2018. MyCoyotePLAN information and training sessions for faculty, advisors, counselors, service providers, and students will begin fall 2017.

How and when will staff, faculty, and students learn how to use MyCoyotePLAN?

Information sessions for faculty, academic advisors, counselors, support staff, and students will begin in fall 2017.

Who can answer questions about MyCoyotePLAN?

If you have questions, concerns, or suggestions, please contact Kayla McIntosh, Director of Customer Relationship Management at (702) 651-3162 or kayla.mcintosh@csn.edu.

For more information, visit www.csn.edu/crm